Managed IT Support

We take day-to-day responsibility for your computers, servers and users for a flat monthly fee per user.

PACKAGES

Each tier includes everything in the tier before it. Hardware, software licenses and projects are quoted separately.

PER USER, PER MONTH	Starter $115	RECOMMENDED Business $150	Premium $190
SUPPORT			
Remote help desk	✓	✓	✓
On-site visits	—	✓	✓
User account and password management	✓	✓	✓
Vendor coordination (ISP, software, printers)	✓	✓	✓
MANAGEMENT			
Device monitoring and alerting	✓	✓	✓
Operating system and application patching	✓	✓	✓
Microsoft 365 administration	—	✓	✓
Licensing procurement and compliance	—	✓	✓
Network and firewall management	—	✓	✓
SECURITY			
Antivirus / endpoint protection	✓	✓	✓
Endpoint detection and response (EDR)	—	✓	✓
Email security and spam filtering	—	✓	✓
Security awareness training	—	—	✓
BACKUP AND PLANNING			
Cloud backup and disaster recovery	—	✓	✓
IT strategy reviews (vCIO)	—	Yearly	Quarterly
Compliance documentation support	—	Yearly	✓